



COVID-19: March 28, 2020 Updated Community Information

Bishop Spencer Place is home to our residents, and we take our responsibility to make it a healthy place seriously. Together, we can be diligent to not introduce illnesses into our community.

Personal Protective Equipment (PPE)

You will notice our staff is wearing more PPE (Personal Protective Equipment) around the community. For Madison and Jefferson residents—this additional step keeps you healthy and safe without the need to use a mask. All other areas in the community are using a double barrier requesting residents in these areas to wear masks as well. As you know, we are following guidance from the CDC and CMS and have thoroughly planned for the use and maintenance of PPE. The proper use of this equipment dramatically decreases the chances of virus transmission and helps to keep both our residents and team members healthy.

New Faces around Bishop Spencer Place

You will be seeing some new faces around the Bishop Spencer Place community in the coming weeks. Being part of the Saint Luke's Health System family comes with many perks including being able to tap into resources other communities do not have. As staff within Saint Luke's are temporarily reassigned to various areas, you may have an opportunity to work with a new physical therapist, nurse, or visit with a new friend. For the health and safety of our community, we assure you all staff goes through the same daily employee health screening process.

Meals

What a week! PB&J partners have gone above and beyond at adapting to new ways of providing nourishment to our community. In one week they have completed a record number of meal deliveries. Thank you for your patience during this time. Please place your meal order requests in your bins by 2PM daily for the next day to ensure prompt and accurate delivery. Look out for new meal order forms coming to you early next week.

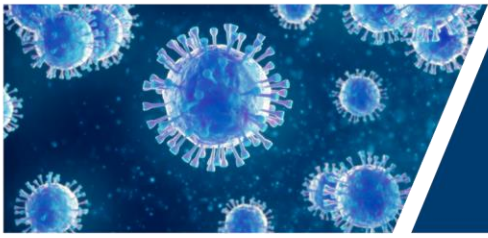
Visitor Restrictions

Restricting access does not limit family and loved ones being a support system for Bishop Spencer Place residents – use us to help bridge this gap, contact our concierge and, together, we can come up with creative solutions such as phoning a friend or neighbor! We've included the latest updated list of phone numbers within the community: reach out and check on one another.

Social Distancing

Keep up the six feet rule (you know like a “Dee Dunn wingspan”) apart from one another. Social distancing is an important step to help prevent the spread of germs in our community.





Alternate activities - Check out our newest “special edition” April *Ambassador* on BishopSpencerPlace.org – accessing it via the website is the easiest way to link to the activities and virtual tours we’ve compiled to keep you active and engaged—safely! We hosted our first community-wide movie night this week and I think we can all agree “there’s no place like home.” Look out for additional movies in the future!

Common areas - Common areas such as the Westport Library, the gardens, laundry facilities, and common areas will remain open where residents are able to maintain a six feet distance. We’re limiting the use of the fitness center to one resident at a time. We’ve provided a sign up sheet on the doors so you can reserve a day and time to do something good for yourself.

Leaving the Community

To limit introduction of illnesses to our residents, we ask you restrict leaving Bishop Spencer Place. For Madison and Jefferson residents who must leave, please re-enter through the Madison entrance for screening. Please note: a walk outside does not require re-screening, as long as residents are not in contact with others. And as the weather gets nicer – we encourage you to go outside and stroll through the gardens.

Deliveries - We understand restricting visitors is inconvenient to our residents who rely on family and friends to assist with groceries, pharmacy, and other day-to-day activities. We encourage residents to reach out to loved ones to arrange deliveries to the Madison Concierge and we will then deliver to our resident’s homes. We recommend moving all pharmacy orders to a delivery option or a pharmacy accomodating delivery as an option. We are aware of residents who need additional support and those who need assistance can contact Windsor Care at 816-868-0131

Grocery delivery - You can create an account with Cosentino’s Price Chopper Insta-Cart to order groceries for yourself to be delivered. You can set up an account on your own or we are available to teach you to place online grocery orders. <https://www.instacart.com/> If you have any questions – please call 816-595-5014 and leave a message.

Mail

Please continue to give all outgoing mail to the Madison concierge.

Residents

We’ve known this for some time, and we certainly don’t need a COVID-19 outbreak to convince us, but we for sure have the best residents around. We thank you for your grace and understanding.

