

# A community you can count on

## Governance

At Bishop Spencer Place, our faith-based heritage is the foundation for our mission to provide an engaging retirement lifestyle, gracious hospitality, and quality health care for life in a family-oriented environment. We are part of Saint Luke's Health System, a faith-based, not-for-profit, aligned health system committed to the highest levels of excellence in providing health care and health-related services in a caring environment. We have more than 20 years of experience serving seniors in the heart of Kansas City. Providing oversight of our community are:

- Affiliation with Episcopal Diocese of West Missouri
- Active resident council that is involved with the decision-making process through service on board committees
- Volunteer board of directors of which the president of the resident council is a voting member
- Strong, stable, experienced, and committed management team

## Financial security

As a member of Saint Luke's Health System, we take stewardship seriously. We sustain and reinvest in our mission and ensure a full spectrum of services for our residents by wisely managing our human, natural, and material resources. We're proud of our stewardship record which includes:

- Compliance with 100 percent of our bond covenants
- Current on all payments and no missed or late payments
- No delays in paying a refundable entry fee when it is due – plus, we make the refundable portions of our entry fees immediately available to fund expenses in our assisted living or skilled nursing areas, if needed

## Benevolent care

Bishop Spencer Place is a community of good people who truly care about each other. Through the voluntary contributions of generous residents and our friends in the community-at-large, those who experience difficulty in paying their monthly service fee may be eligible to receive financial assistance through our benevolent care funds. Since opening in 1995, more than \$15 million of benevolent care has been provided to residents. In our more-than-20-year history, we have never asked someone to leave if they have exhausted their financial resources.