

100% SATISFACTION PROGRAM

Addendum to Residency Agreement

This Addendum is attached to and forms a material part of that certain

Residency Agreement (the Agreement) dated _____, 20_____,
by and between Saint Luke's Bishop Spencer Place (BSP) and

_____ (the Resident). This Addendum is provided
under BSP's 100% Satisfaction Program.

- 1 BSP and Resident intend that the provisions of the Agreement and those of this Addendum be interpreted to be consistent with one another whenever possible. When such consistent interpretation is not possible, the provisions of this Addendum shall control.
- 2 For a period of six (6) months from the date of occupancy, Resident shall have the option to terminate the Agreement in the event Resident is dissatisfied with the services provided at BSP. Resident may elect such termination option by written notice to the CEO of BSP.
- 3 If election is timely made to terminate the Agreement because of dissatisfaction with BSP services, and upon resale of Resident's Unit, Resident shall receive a refund of one hundred percent (100%) of the entrance fee paid, less reimbursement of any expenses due BSP.

This Addendum has been signed by and on behalf of BSP and Resident as of the date set forth in the Agreement.

Resident

Saint Luke's Bishop Spencer Place

Second Resident (if applicable)